

Activities Undertaken

The table below identifies the enquiries, complaints, referrals, incident management and food safety resources requests actioned in 2019-20 by FCDB.

Table X: Nature of activities in 2019-20

Category	Number
<i>Complaints</i>	
Alleged food poisoning	29
Food contamination	59
Labelling	40
Alleged non-compliance with Food Standard 3.2.2	28
Alleged non-compliance with Food Standard 3.2.3	6
<i>Enquiries</i>	
General food matters	487
New business information	16
Food recall	1
<i>Incident management</i>	
Investigations	18
Referrals from CDCB	250
<i>Requests for resources</i>	9
Total	943